Shared Solutions

Permit, Licensing, & Inspection

Permits, Licenses & Inspections

Information for Board of Selectmen Community Innovation Challenge Grant (CIC)

Martha's Vineyard

Reasons to Sign the CIC Grant

1. Outside Funding
2. Maintain Town Identity, Forms, Rules & Rates
3. Customer Service Improvements
4. Operating Cost Containment
5. Technical Infrastructure Cost Sharing
6. Shared Implementation Cost & Knowledge
7. No Risk for Signing the Grant Application
8. Region Wide Support

Reasons to Sign the CIC Grant

1. **Outside Funding:**

   - **Cape Cod Towns already received $500,000 from the State to implement the program**

   - **Cape Cod Commission will apply for additional $200,000 to continue and expand the project**

   - **Cape Cod Economic Development Council in also helping with the funding**

Reasons to Sign the CIC Grant

2. <u>Maintain Town Identity, Forms, Rules & Rates:</u>

- Customized solutions by town
- Dollars obtained from the solution are deposited directly into the individual town's accounts
- Security & other administration can be done by each town

Reasons to Sign the CIC Grant

3. **<u>Customer Service Improvements:</u>**

   - **24x7 Customer Access to Services**

   - **Transparency**

   - **Additional Payment Options**

   - **Elimination of Redundant Handwriting / Typing**

   - **Automated Department Coordination**

   - **Eliminate Trips to Town Buildings**

   - **A Similar Process Across Multiple Towns**

   - **One system for most Permits, License and Inspections**

Reasons to Sign the CIC Grant

4. **<u>Operating Cost Containment:</u>**

- **Efficiency:** Online system eliminates keying, scanning & filing

- **System integration:** Regional process improvement ideas and resources will integrate existing applications further reducing redundant work

- **Automated:** E-Mail Renewal Notifications

- **Mobile Inspection Workforce (if desired)**

Reasons to Sign the CIC Grant

5. **Technical Infrastructure Cost Sharing:**

- **Pricing:** Server licensing cost for single town same as the region
- **Hardware:** Vendor Cloud, State Spring Data Center, or OpenCape Servers, Disaster Recovery

Reasons to Sign the CIC Grant

6. **<u>Shared Implementation Cost & Knowledge:</u>**

   - **The regions towns shares many of the same Financial Mgmt, Assessing, GIS & other systems - interfaces required for the solution that can be designed once to these common systems**

   - **Best practices defined during the Regions RFP and implementation process can be shared**

   - **As desired towns can share forms, rules and processing capabilities developed in other towns**

Reasons to Sign the CIC Grant

7. <u>**No Risk for Signing the Grant Application:**</u>

- **No commitment to spend dollars**
- **No commitment to use the solutions to be identified during the RFP process by the towns (solution to be picked by the towns)**

Signing the Grant Helps Maximize Potential State Funding

Reasons to Sign the CIC Grant

8. **<u>Region Wide Support:</u>**

- **Cape and Island Towns**
- **SmarterCape Partnership:**
  - Cape Cod Commission
  - OpenCape
  - Cape Cod Technology Council
  - Cape Cod Chamber of Commerce
  - Cape Cod Economic Development Council
- **Senator Dan Wolf**
- **Representative Cleon Turner**

Reasons to Sign the CIC Grant

8. **<u>Potential Expansion Depending of Vendor Selection:</u>**

   - **Service Orders**
   - **Work Orders**
   - **Asset Management**

Thank You